

## Hebble Wharf Residents & Owners Association

### Minutes of committee meeting 24<sup>th</sup> July 2017

**Present:** Andrew Wright, Imran Chouglay, John Corr, Norah Keany-Corr & Yvonne Berns

**Apologies:** John Hodgkins, Andy Imrie

### Minutes of last meeting (9<sup>th</sup> May)

**Rubbish** – NKC still seeing evidence of commercial waste being dumped in HW bins. **Action: NKC to follow up again with the council enforcement team, providing photographic evidence. GM to be chased again on progress**

**Council Tax Bands** – AI suggested it may be beneficial for the Association to approach the council for a potential review of bandings as currently many seem high e.g. apartment 216 band D. YB suggested we should proceed with caution as council tax bands are set at the value of properties in **2008!** When the properties were built in 2009, they were valued much higher than they are now. NKC made discreet enquiries with the council, all agreed **not** to progress as any challenge could result in increased payments.

**Treasurers Update** – AW issued updated list of monies and payments, post the payment of legal fees, the account is currently £235.84 in credit. JH to claim for postage costs previously incurred. **Action: JH**

AW also issued an updated list of members (25) with contact details and apartment numbers.

**Feedback on meeting with Liv (Gavin) 25<sup>th</sup> June-** NKC & YB updated all on issues raised, NKC had requested feedback from Gavin for our meeting however this wasn't received. **Post meeting note** – NKC emailed Gavin to express her disappointment which prompted a response (25<sup>th</sup> July). Amended spreadsheet with proposed action issued to committee. **Action:** NKC to chase Gavin on remainder of outstanding actions.

It was suggested that we leaflet all residents to inform them that "The building is not supervised regularly" and they should raise faults in common areas either with Liv or via the HWR&O Assoc website. It was agreed that a simple electronic "complaint form", made available on the website, would be the best option. This would allow residents to report faults whilst also allowing us to track persistent problems. **Action: JH to create form, YB to draft flyer**

**Membership** - All agreed that it's essential that we obtain 60% membership in order to improve our profile and leverage with Liv. The following actions were agreed to try and secure the additional 10 required.

- NKC to chase GM ref issuing a letter on our behalf (Completed 25<sup>th</sup> July)

- Re-contact the 5 names on the list issued by JH, as they have previously shown interest. **Action: NKC**
- Contact letting agents and ask if they could issue a letter to relevant people on our behalf. Linley & Simpson, Bridgefords & Cooper & Cutts were identified. **Action: NKC**

**Date of Next Meeting – Monday 11<sup>th</sup> September 2017**